

TVA Energy Efficiency Disaster Assistance Initiative

Residents affected by recent severe weather events are eligible for cash rebates

To assist residents whose lives are affected by recent natural disasters, TVA and participating local power companies are offering a cash rebate to homeowners for the installation of high efficiency replacement heat pump systems and weatherization measures as they rebuild their homes, helping them save energy and money on future power bills.

Through TVA's **In-Home Energy Evaluation Program**, offered through participating local power companies, homeowners can get up to a \$500 cash rebate and convenient financing (if available) when they install eligible energy efficiency improvements to their home. As part of this initiative, TVA will waive the initial energy evaluation requirement for homeowners who have a currently effective Federal Emergency Management Agency (FEMA) application number and a letter from FEMA stating homeowner is eligible to receive disaster assistance from FEMA. This initiative allows easier access to the cash rebate and financing (if available) for installation of eligible weatherization and heating and cooling improvements.

Here are the basics:

- Install eligible home efficiency improvements
- Use local qualified contractors (Quality Contractor Network Members)
- Apply for a low-interest loan (where available)
- Schedule a free inspection of eligible home efficiency improvements
- Receive a cash rebate of up to \$500 per home

Who is eligible?

Customers located in federally declared disaster areas in the TVA Service territory who have received a FEMA application number and disaster assistance eligibility letter from FEMA.

How do I find out more information or start the process?

A toll-free number is available to assist with questions regarding this initiative. Call 1-877-634-9442 or contact your local power company.

When does this offer start and end?

Application deadline to apply for the rebate is **6 months** from the date of FEMA Federal Disaster Declaration.

Who can make the improvements to my home?

The Quality Contractor Network (QCN) is a group of contractors that have been trained by TVA and agree to install work to program specifications. Once the work is completed, residents should call to schedule a post-inspection by a TVA-certified inspector. Inspections must be performed prior to rebate payment. For more information and a list of qualified local contractors, call 1-877-634-9442.

What efficiency improvements are eligible for incentives?

A listing of efficiency improvements eligible for incentives through this initiative is available on this fact sheet as well as online at www.tva.gov/relief.

How does the financing option work?

Residents should call their local power company to find out if financing is available. Loans must be pre-approved prior to work being installed. Payment is made directly to the contractor(s) with loan repayment added to your electric bill. More information is available by calling 1-877-634-9442.

If I have already had my work done, can I get a rebate?

Residents who have already had work done on their homes, used QCN members, and installed eligible improvements may qualify for a rebate. Residents should call to schedule a post-inspection by a TVA-certified inspector. Inspections must be performed prior to receiving rebate. For more information, call 1-877-634-9442 or your local power company.

How do I Participate?

1. Call toll-free 1-877-634-9442 to get a program information package that includes a localized contractor list and financing information.
2. Select a QCN member and have work done.
3. Complete the incentive application to apply for the rebate.
4. Provide:
 - FEMA application number and letter stating you are eligible to receive disaster assistance
 - Detailed contractor invoice from qualified contractor (QCN)
 - Your signed participation agreement
5. Schedule a post-inspection.
6. Cash rebate will be mailed within 4 to 6 weeks.

Eligible Energy Efficiency Improvements

ENERGY EFFICIENCY MEASURE	CASH INCENTIVE	REQUIREMENTS TO QUALIFY FOR INCENTIVE	SELF INSTALLED MEASURES PERMITTED? ¹	INCLUDED IN FINANCING?
			<i>If measure is self installed, maximum cash incentive is \$250, and it is not eligible for financing.</i>	
Air Sealing	\$500	<ul style="list-style-type: none"> Must meet <i>energy right</i>³ requirements Includes weatherstripping and caulk 	Yes	Yes
Kneewall Insulation	\$500	<ul style="list-style-type: none"> Minimum composite R-18 (e.g. R-13 or greater with R-5 foam board) 	Yes	Yes
Attic insulation / Ventilation	\$500	<ul style="list-style-type: none"> Must meet <i>energy right</i>³ requirements Ventilation must be static 	Yes	Yes
Floor or Perimeter Insulation and ground Cover	\$500	<ul style="list-style-type: none"> Must meet <i>energy right</i>³ requirements Where allowed by Codes 	Yes	Yes
Water Heater Insulation & Pipe Insulation	\$50	<ul style="list-style-type: none"> Electric only 	Yes	Yes
Replacement Windows	\$500	<ul style="list-style-type: none"> Must meet ENERGY STAR[®] requirements² Must be installed by a Quality Contractor Network (QCN) member⁵ 	No	No
Storm Windows	\$500	<ul style="list-style-type: none"> Must meet <i>energy right</i>³ requirements³ Must be installed by a QCN member 	No	Yes
Duct Repair/Replacement & Sealing	\$500	<ul style="list-style-type: none"> Existing HVAC only Air distribution only Must be installed by a QCN member 	No	Yes
Central AC / Heat Pump Tune-Up	\$150	<ul style="list-style-type: none"> Must be performed by QCN member 	No	Yes
HVAC Replacement <ul style="list-style-type: none"> All heat pumps included Dual fuel heat pumps Air conditioning (with gas pack or gas split) 	\$250	<ul style="list-style-type: none"> Power company pre-approval required for dual fuel heat pumps or air conditioning Must meet ENERGY STAR[®] requirements Must be installed by a QCN contractor Split system – both units must be replaced 	No	<ul style="list-style-type: none"> Heat pumps Dual-fuel heat pumps Heat Pump Plan⁴ financing limits apply to equipment
Rehabilitation Work	\$250	<ul style="list-style-type: none"> Power company pre-approval required for rehabilitation work Minor repair work of broken glass, glazing or prime door replacement (must meet ENERGY STAR[®] requirements) Removal of attic fan, resulting repair Reinstallation of kneewall or floor insulation 	Yes	Yes

The following items are not eligible for cash incentive or financing:

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| <ul style="list-style-type: none"> Carbon monoxide (CO) detector/monitor Clothes washers or dryers Compact fluorescent bulbs (CFL's) Dishwashers Insulated garage doors Programmable thermostats (existing HVAC) Radiant barriers | <ul style="list-style-type: none"> Refrigerators Room air conditioners Storm doors Water heaters (including tankless) Wall insulation (excluding kneewall insulation) Window film/solar screens |
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¹For self installed measures, only the cost of materials may be claimed; may not be financed; \$250 maximum cash incentive; requires pre-approval by power company.

²ENERGY STAR[®] requirements are available at www.energystar.gov.

³*energy right*[®] requirements – contact your local power company, its representative, or your energy advisor

⁴Heat Pump Plan financing limits are \$10,000 for single heat pump or \$12,500 for advanced heat pump (ground source, geothermal, triple function, direct exchange, multi speed compressor, or dual compressor).

⁵Quality Contractor Network (QCN) is a group of contractors that have been trained by TVA and agree to install work to program specifications.