



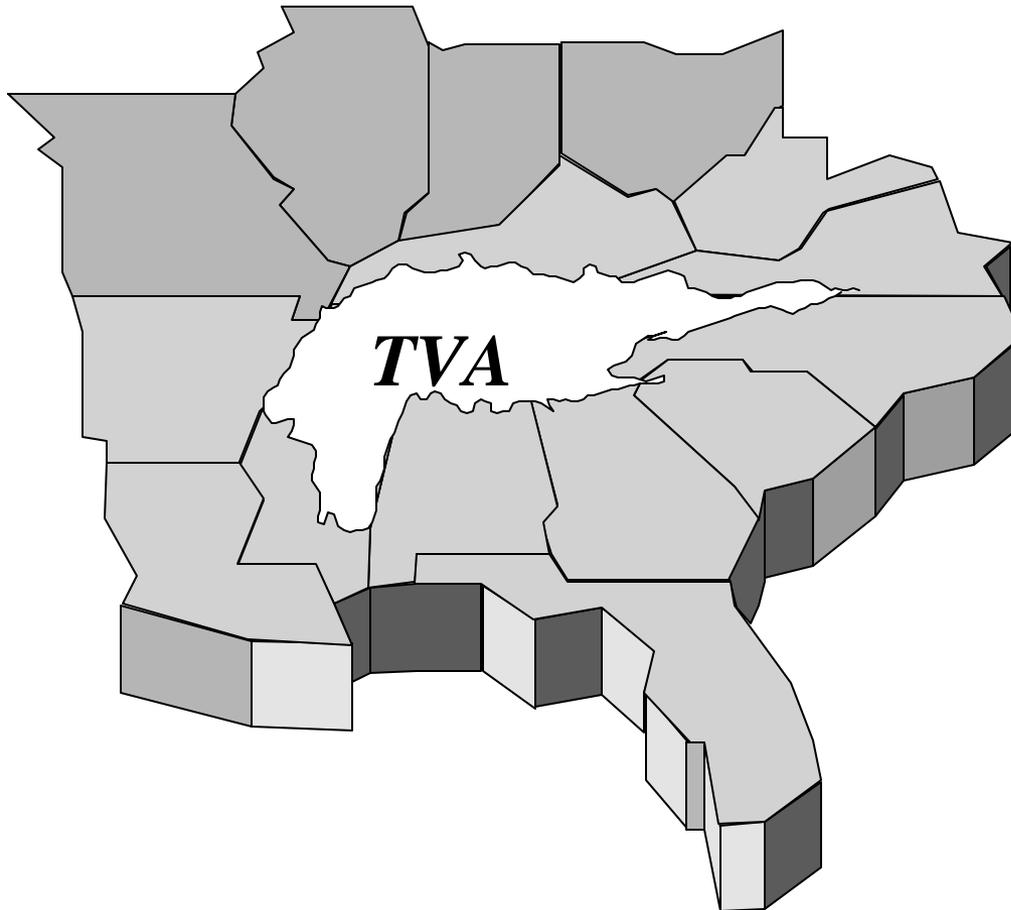
# TVA Transmission System Overview

Transmission Customer and  
Power Marketers' Meeting

Presented by Van Wardlaw  
October 21, 2003



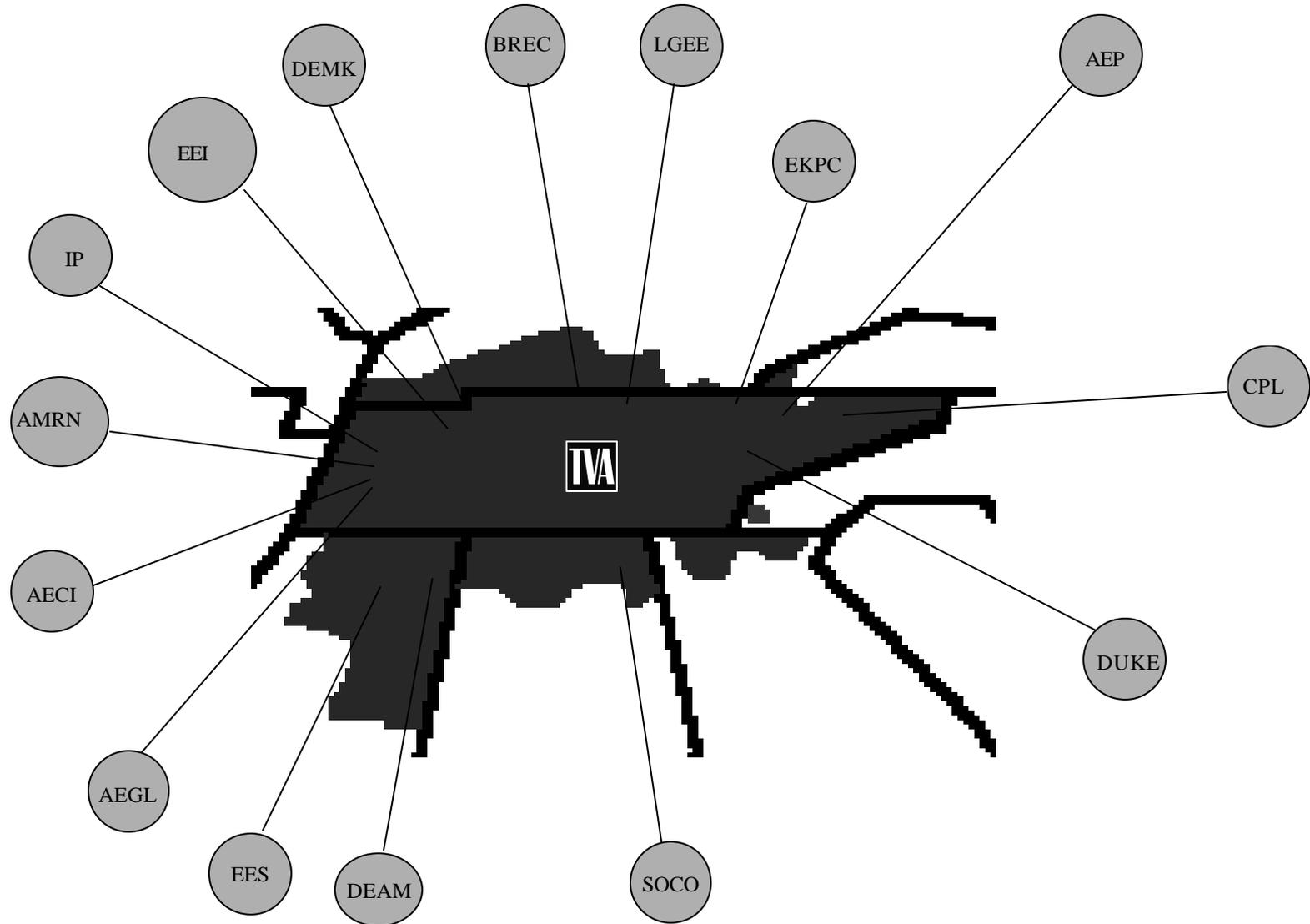
# TVA Power System



- 80,000 Square Miles
- 7 States
- 57 Interconnections
- 17,000 Miles of Transmission Line
- 15 Control Area Interfaces



# TVA Interconnections





# Excellence in Customer Service

*Strengthen working relationships with all of TVA's stakeholders* - TVA Strategic Objective

- 8.3 Million Consumers
- 158 Power Distributors Customers
- 62 Directly Served Industrial Customers
- 85 Bulk Transmission Customers
- 9 Operating Independent Power Producers



# Forum Goals

- Enhance relationship with interconnecting generators and transmission service customers through:
  - Improved understanding of TVA processes
  - Feedback from customers on process effectiveness and areas for improvement
- Improve communication between customers and key TVA staff